

ADVISORY

TO ALL SRRV APPLICANTS

As a precautionary measure against the spread of the coronavirus disease (COVID-19), the Philippine Retirement Authority (PRA) will be implementing a no-contact policy in various PRA transactions, starting 16 March 2020.

In relation thereto, **all applications for Special Resident Retiree's Visa (SRRV) must be sent via courier only.**

Retiree-applicants (or their representatives/Marketers) must use the **Checklist of Requirements for SRRV Application** which is downloadable from the PRA Website to guide them in the documents for submission. Only applications with complete requirements will be processed.

The PRA Application Fee and Annual Fee must be deposited to the PRA Account under the Land Bank of the Philippines (LBP) and the original machine-validated deposit slip should be enclosed together with the other requirements. Bank details are as follows:

Bank Name	:	Land Bank of the Philippines
Branch Name and Address	:	Buendia Branch Tara Building, Sen. Gil Puyat Avenue, Makati City, Philippines
Account Name	:	Philippine Retirement Authority (Name of Principal Retiree-Applicant)
Peso Account No.	:	0052-1054-63
Dollar Account No.	:	2204-0066-62
SWIFT Code	:	TLBPPHMM

As we anticipate a high-volume of inquiries, retiree-applicants are advised to visit the PRA website www.pra.gov.ph for preliminary information on the SRRV Options and Requirements.

For further clarifications and specific inquiries, retiree-applicants or their representatives may contact the PRA Client Relations Division through any of the channels below.

E-mail Address	:	clientrelations@pra.gov.ph
Trunkline Number	:	+63-2-8648-1412 locals 2025, 2026 and 2027 (Monday-Friday, 8:00 am - 5:00 pm, Philippine Time)
Mobile Number	:	+63-956-736-8575
FB Messenger	:	PhilippineRetirementVisa

Reminders:

- Walk-in Applicants are encouraged to request for pre-evaluation of their SRRV Application by sending their scanned documents to smv.preevaluation@pra.gov.ph and use "SRRV APPLICATION PRE-EVALUATION: Name of Applicant" on the Subject line.
- Only original documents must be sent to PRA.
- PRA can only process an SRRV application with complete requirements and if the applicant is in the Philippines.
- PRA reserves the right to request for additional requirements as a supporting document and depending on the SRRV Option being applied for.

ATTY. BIENVENIDO K. CHY
General Manager / CEO