



ADVISORY

In line with the pronouncement of President Duterte in reverting the National Capital Region and the provinces of Laguna, Cavite, Rizal and Bulacan under Modified Enhanced Community Quarantine (MECQ) to arrest the continuous rise in coronavirus disease (COVID-19) infections, the Philippine Retirement Authority (PRA) Head Office will be closed to the public from August 04 to 18, 2020.

As per the Bureau of Immigration, all transactions during the MECQ are only for outbound passengers intending to depart the Philippines. Kindly coordinate with the RRSD-Processing Division to verify status of SRRV applications filed at the PRA Office and those that were endorsed at the Bureau of Immigration, at the following contact details:

Email address : processing@pra.gov.ph
Mobile Number : +63.917.827.2126

Retiree servicing-related transactions are temporarily suspended except for the renewal of the PRA ID cards. Please coordinate with the RRSD-Servicing Division at:

Email address : servicing@pra.gov.ph
Mobile Number : +63.917.855.6354

The acceptance of new SRRV applications is also temporarily suspended. For the meantime, you may send scanned copies of your documents for pre-evaluation at email address: srrv.preevaluation@pra.gov.ph

For more information about the SRRV program, please visit our links or send your inquiries to any of the email addresses below:

Official Website : <https://pra.gov.ph>
Facebook Fanpage : <https://www.facebook.com/PhilippineRetirementVisa>
Email address : clientrelations@pra.gov.ph

For accreditation of Marketers, Merchant Partners (MF) and Retirement Facilities (RF), you may get in touch through the following contact details:

Email address : accreditation.pra@gmail.com (Marketers concerns)
Nazareth.delasalas@pra.gov.ph (MF & RF)

For Finance Division concerns, you may email at remegio.abalgar@pra.gov.ph or through mobile number +63.917.846.4302.


ATTY. BIENVENIDO K. CHY
General Manager/CEO
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